

**Count on our unique service –**  
at customer-friendly flat rates.

Pickup and delivery service incl. loaner	Zone 1*	Zone 2*	Zone 3*
Baby scales	\$ 59.00	\$ 69.00	\$ 79.00
Flat scales	\$ 59.00	\$ 69.00	\$ 79.00
Column scales	\$ 139.00	\$ 159.00	\$ 179.00
Multifunctional and chair scales	\$ 229.00	\$ 329.00	\$ 429.00

  

Repair service*	Repair rates**	California local field service
<b>Baby scales</b>		30 mile radius of Chino \$ 25.00
seca 374, seca 334	\$ 175.00	31-50 mile radius of Chino \$ 50.00
seca 727, seca 728	\$ 350.00	51-70 mile radius of Chino \$ 75.00
seca 725	\$ 100.00	71-90 mile radius of Chino \$ 100.00
<b>Flat scales</b>		91-110 mile radius of Chino \$ 125.00
seca 770, seca 869, seca 874, seca 876, seca 880, seca 881, seca 882, seca 884	\$ 200.00	111-130 mile radius of Chino \$ 150.00
seca 750, seca 754, seca 760, seca 761, seca 762	\$ 60.00	131-150 mile radius of Chino \$ 175.00
<b>Column scales</b>		151-170 mile radius of Chino \$ 200.00
seca 703, seca 755, seca 763, seca 769, seca 786 seca 284	\$ 250.00 \$ 450.00	171-190 mile radius of Chino \$ 225.00
<b>Multifunctional and chair scales</b>		
seca 634, seca 644, seca 664, seca 674, seca 676, seca 684 seca 952, seca 954	\$ 500.00 \$ 350.00	
<b>Displays</b>		
seca 634, seca 656, seca 674, seca 882, seca 869, seca 984 seca 242	\$ 150.00 \$ 250.00	
<b>Medial Body Composition Analyzer</b>		
seca mBCA 514	Contact seca for repair rates	
<b>Calibration or kg conversion</b>		
Baby scales/Flat scales/Column scales	\$ 100.00	
Multifunctional and chair scales	\$ 250.00	

\* Contact seca's toll free customer service line for your zone location.  
\*\* Repair rates do not include pickup/delivery with loaner service charges.

**seca** | service

Precise services for precise results.



## Customer Service

Toll free telephone consultation in North America is available from Monday to Friday between 5 a.m. and 5 p.m., Pacific Time, at:

**1 800 542 7322**



**seca**<sup>®</sup>  
Precision for health

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## seca service

absolute reliability.

A medical product must properly function every time and everywhere. That is why we have a solution which ensures a smooth functioning seca scale and measuring device even after many years of operating under rigorous conditions. For we know that a scale is a highly sensitive precision instrument, which is subject to numerous FDA regulations. As the global market leader in medical measuring and weighing, seca now offers service for every type of scale from all manufacturers.

### Repairs and calibration – everything from a single source.

#### seca calibration and adjustment service

seca offers you everything from one source, via seca pickup and delivery service or on-site in limited areas. Among many other advantages are loaner scales to avoid downtime and low flat fees. When you need services, you can order them direct from seca or from your medical distributor.

#### seca repair service

Upon your request, seca can calibrate and adjust all scales, regardless of the manufacturer. The technician verifies that the displayed weight corresponds precisely with the actual weight. In addition, you will receive a calibration certificate with the documented calibration results.

Repairs to your scales are made at the seca Customer Service Center located in California and Maryland.

#### seca pickup and delivery service

All of the repairs and services are completed at the seca Customer Service Center located in California and Maryland. seca offers easy, fast and safe transportation to provide you with a replacement scale in a timely manner.

## Overview of legal regulations:

Scales used for medical monitoring, diagnosis and treatment or for preventive and palliative care are regulated medical devices under applicable law in the United States of America and Canada. (21 CFR Secs. 880.2700, 880.2720, and 880.2740). As such, medical scales must be properly maintained to function correctly, which includes routine maintenance and calibration. Furthermore, the Joint Commission on Accreditation of Hospital Organizations requires that all accredited hospitals create and implement an appropriate maintenance schedule for equipment.

#### Usage location of calibrated medical scales

Only precisely calibrated medical scales should be used in hospitals, physicians offices, nursing homes and skilled nursing facilities.

#### Validity of initial calibration

Medical scales in hospitals should be recalibrated every two years. Exceptions are bed and dialysis scales in hospital, which must be recalibrated every year. Medical scales in doctors' offices, nursing homes and skilled nursing facilities should be recalibrated on an annual basis.

#### Your advantages at a glance

- Calibration and re-calibration anywhere in the U.S.
- Calibration and adjustments on all scales, regardless of the manufacturer
- Fast and flexible without any downtime: pickup and delivery service, including loaner scale
- No hidden charges: flat fee for services
- Reliability and transparency

